

Complimentary “Club Care Annual TravelCare Insurance” Promotion For selected customers and/ or members of MOOV, Viu and their affiliated companies only

Terms and Conditions:

1. The complimentary “Club Care Annual TravelCare Insurance” promotion (the “**Promotion**”) is arranged and brought to you directly by Club Care. The “Club Care Annual TravelCare Insurance” (the “**Protection Plan**”) is underwritten and provided by bolttech Insurance (Hong Kong) Company Limited (“**bolttech Insurance**”) and is distributed and arranged by Club Care. Club Care is a service brand operated by HKT Financial Services (IA) Limited (“**HKTIA**”). HKTIA, being a registered licensed insurance agency under the Insurance Authority of Hong Kong (“**IA**”) (Licensed Insurance Agency Licence No.: FA2474), acts as an appointed licensed insurance agency for bolttech Insurance to arrange for the Protection Plan and provide related services.
2. The promotion period starts from 00:00 of 22 September 2026 to 23:59 of 31 December 2026 (HKT) (both dates inclusive) (“**Promotion Period**”).
3. The Promotion is only applicable to selected customers and/ or members of MOOV (Hong Kong) Limited (“**MOOV**”), PCCW OTT (Hong Kong) Limited (“**Viu**”) and their affiliated companies who have received a Club Care designated registration code for the Protection Plan (“**Registration Code**”) and satisfy the following conditions (“**Eligible Customers**”):
 - an individual subscribes to and activates a service plan or program or designated value-added service* as designated by MOOV, Viu or their affiliated companies (the “**Designated Service Plan**”) during the Promotion Period, is aged between 18 to 80, being a holder of valid Hong Kong Special Administrative Region (“**Hong Kong**”) Identity Card and residing in Hong Kong (the “**Eligibility Criteria**”).

*Terms and conditions apply on the relevant Designated Service Plan. Please refer to the relevant terms and conditions of MOOV, Viu or their affiliated companies on the relevant service.

Each Eligible Customer should use the Registration Code and complete the registration for the Protection Plan via Club Care’s designated webpage within 14 days from the issuance date of Registration Code (the “**Registration Period**”) (the “**Registration**”). Eligible Customer shall only become and be considered as an insured person of the Protection Plan (the “**Insured Person**”) after he/she satisfies all of the Eligibility Criteria, successfully completes the Registration and receives a SMS and/or email confirmation from Club Care showing that the Registration for the Protection Plan has been received (“**Confirmation Notice**”). The registration process must be completed in the Hong Kong Special Administrative Region.

Each Registration Code can be used to register for this Protection Plan once only. Each Eligible Customer can register for more than one Protection Plan with different Registration Codes. Subject to the Policy Documents, if the Insured Person is covered by more than one travel insurance policy issued by bolttech insurance for the same accident, the maximum amount bolttech Insurance will pay for that accident will be based on the policy which provides the highest amount of benefit for that accident, subject to that policy’s maximum limits and sub-limits for each section as applicable. The Registration Code is only for the relevant Eligible Customer and is non-transferable.

4. Only one Eligible Customer can register for the Protection Plan with each Registration Code. Any person who subsequently attempts to make a claim with a Registration Code that has already been used by another person will not be able to make any claim under the Protection Plan. If the Registration Code is lost, leaked, inaccurate, unidentifiable or damaged by any reason, HKTIA will not be liable in any way if the customer shall suffer any loss as result. Registration Code will not be re-issued under any circumstances. None of HKTIA, MOOV, Viu and their affiliated companies or bolttech Insurance shall be responsible for any accidental or unauthorised disclosure and use of the Registration Code by any unauthorised persons. None of HKTIA, MOOV, Viu and their affiliated companies or bolttech Insurance will be liable or

responsible for providing any compensation to any person in such circumstances.

5. The coverage of the Protection Plan shall commence on the effective date of the subscribed Designated Service Plan, provided that the Registration is completed and all of the Eligibility Criteria is satisfied. The coverage period of Protection Plan is set out in the Confirmation Notice, subject to early termination upon the earliest occurrence of the following events:
 - (i) the Eligible Customer terminates the Designated Service Plan;
 - (ii) when the Eligible Customer ceases to be a customer of MOOV, Viu and/or their affiliated companies (as applicable); or
 - (iii) any event of termination set out in the policy provision of the Protection Plan.
6. Unless otherwise specified, the Promotion and the Registration Code cannot be refunded, resold, redeemed or exchanged for cash, cash equivalents or other products under any circumstances, nor used in conjunction with any other discount, promotion or offers.
7. Notice of any claim must be given to bolttech Insurance no later than 31 days after the occurrence of any incident giving rise to a claim, and in the instance of a claim on personal liability benefit, such notice must be given in writing as soon as possible and in any event not later than 14 days after the incident giving rise to such a claim.
8. In case of any discrepancies between the Chinese and English versions of these Promotion Terms and Conditions, the English version shall prevail.

Disclaimer:

1. These Promotion Terms and Conditions are not an insurance policy or a contract of insurance. All information in respect of the Protection Plan is provided by bolttech Insurance. The Protection Plan is subject to policy provisions (https://www.hktia.com.hk/doc/pdf/ATC_PP_MVP.pdf), the product brochure, and the related terms and conditions (the “**Policy Documents**”). The abovementioned information is for reference only and does not contain the full terms and conditions. In the event of any inconsistencies between these Terms and Conditions and the Policy Documents, the Policy Documents will prevail.
2. The information of Protection Plan in these terms and conditions gives only an outline of the terms and conditions of the insurance cover and does not contain the full terms and conditions of the relevant insurance product. These terms and conditions are not an offer for subscription of any insurance product. For full terms and conditions, details and risk disclosures (if any) and exclusions of the Protection Plan, please refer to relevant Policy Documents; visit Club Care official website <https://www.hktia.com.hk/> or call Customer Service Hotline at 2888 2228 for more details. Any promotional offer(s) or material(s) should be read in conjunction with the relevant Policy Documents. Before application, please confirm you understand the Protection Plan's features and that it fits your need(s). Customers should not apply for the relevant insurance product(s) solely on the basis of any promotional offer(s) or material(s).
3. The Promotion is arranged and brought to you directly by Club Care. The Protection Plan is underwritten and provided by bolttech Insurance and is distributed and arranged by Club Care. Club Care is a service brand operated by HKT Financial Services (IA) Limited (“**HKTIA**”). HKTIA, being a registered licensed insurance agency under the Insurance Authority of Hong Kong (“**IA**”) (Licensed Insurance Agency License No.: FA2474), acts as an appointed licensed insurance agency for bolttech Insurance to distribute and arrange insurance products and services.
4. MOOV (Hong Kong) Limited (“**MOOV**”), PCCW OTT (Hong Kong) Limited (“**Viu**”) and their affiliates are the policyholders of the Protection Plan. MOOV, Viu and all affiliates of such entities (other than HKTIA) are not an insurance company, agency, broker or intermediary and are not arranging for any contract of insurance or carrying on any regulated activities (as defined under the Insurance Ordinance) in connection with the Protection Plan, any insurance related products or services or the Promotion. MOOV, Viu and all affiliates of such entities (other than HKTIA) are not the supplier, distributor or provider of the Protection Plan, any insurance related products or services or the Promotion, do not represent Club Care/HKTIA or

boltttech Insurance, make no representations and warranties and accept no liability for any matters arising from, or in relation to, the same. For any enquires in relation to the Protection Plan and the Promotion, please contact Customer Service Hotline of Club Care at 2888 2228 directly.

5. boltttech Insurance reserves the right to make the final decision in approving any claim applications for the Protection Plan and the Promotion and any disputes that may arise from such applications and the Promotion. Any disputes over the terms of this insurance plan shall be resolved directly between the insured person and boltttech Insurance. HKTIA's role is limited to distributing and arranging certain insurance policies of boltttech Insurance (including the Protection Plan) and HKTIA shall not be responsible for any matters in relation to the provision of such insurance plan. The Protection Plan is product and obligation of boltttech Insurance and not of HKTIA.
6. HKTIA / Club Care, MOOV, Viu, their affiliated companies and boltttech Insurance reserve(s) the right to amend, suspend or terminate the Promotion and amend the relevant terms and conditions at their sole discretion at any time without prior notice. All decisions made by HKTIA / Club Care, MOOV, Viu, their affiliated companies and boltttech Insurance shall be final and binding.

免費「Club Care 全年旅遊保險計劃」推廣

(僅適用於MOOV、Viu及其關聯公司之指定客戶及/或會員)

條款及細則:

1. 此免費Club Care「全年旅遊保險計劃」推廣(此「推廣」)由Club Care直接為你安排及提供。「Club Care 全年旅遊保險計劃」(此「保障計劃」)由保特保險(香港)有限公司(「保特保險」)承保及提供,並由Club Care代理及安排。Club Care為HKT Financial Services (IA) Limited(「HKTIA」)所經營的一個服務品牌。HKTIA為香港特別行政區保險業監管局(「IA」)下的持牌保險代理機構(持牌保險代理牌照號碼:FA2474),亦獲保特保險之委任為持牌保險代理機構。HKTIA作為保險中介人安排此保障計劃及提供相關服務。
2. 推廣期由2026年9月22日00:00至2026年12月31日23:59止(以香港時間為準)(包括首尾兩天)(「推廣期」)。
3. 此推廣只適用於合資格MOOV (Hong Kong) Limited(「MOOV」)、PCCW OTT (Hong Kong) Limited(「Viu」)或其關聯公司之指定客戶及/或會員,並收到登記保障計劃的Club Care指定登記碼「登記碼」及須符合以下條件(「合資格客戶」):
 - (i) 於推廣期內簽訂及啟動MOOV、Viu或其關聯公司所指定的服務/計劃或增值服務*(「指定服務計劃」)、年齡必須為18至80歲、持有有效香港特別行政區(「香港」)身份證及現居於香港的個人客戶(「合資格條件」)。

*相關指定服務計劃受條款及細則約束,請參閱MOOV、Viu及其關聯公司的相關服務條款及細則。

每位合資格客戶在兌換此保障計劃的登記碼(「登記碼」)發出日期起計14日內(「登記期」)前往Club Care指定網頁登記(「登記」)此保障計劃。合資格客戶只會在符合所有合資格條件、完成登記及收到Club Care確認短訊/或電郵(「確認信息」)表示已收取此保障計劃之登記後方會成為並被視作此保障計劃的受保人(此「受保人」)。此登記程序必須於香港特別行政區內完成。

每個登記碼只可使用一次,並只適用於登記此保障計劃一次。每名合資格客戶可用不同登記碼登記多於一個保障計劃。受制於保單文件,如受保人就同一意外受保多於一份由保特保險簽發的旅行保險單,則保特保險對該意外的賠償最高限額將根據對該意外提供最高賠償金額的保單計算,並以該保單的最高保障金額和每個分項的賠償上限為限。登記碼僅限相關合資格客戶使用,不可轉讓。

4. 每一個登記碼僅供一人登記此保障計劃。任何人都不能以已被他人使用過的登記碼進行此保障計劃的索償。如登記碼因任何原因遺失、泄露、不準確、無法識別或損毀,HKTIA恕不會就所引致的損失向客人承擔賠償。登記碼任何情況下皆不會補發。HKTIA、MOOV、Viu及其之關聯公司或保特保險恕不為任何因意外或未經授權情況下泄露或被他人使用登記碼引致的損失負責。HKTIA、MOOV、Viu及其關聯公司或保特保險恕不會就該損失向任何人承擔賠償。

5. 當登記完成並且符合所有合資格條件，此保障計劃會於所申請的指定服務計劃生效日開始提供保障，確認信息會列出保障期，或因出現以下情況將提早終止：
 - (i) 合資格客戶終止指定服務計劃；
 - (ii) 當合資格客戶不再是MOOV、Viu及/或其關聯公司之客戶（如適用）；或
 - (iii) 在此保障計劃下之保單條款內所定下的終止事項。
6. 除特別注明外，此推廣及登記碼不可與任何其他折扣、推廣或優惠同時使用，且任何情況下不可退款、轉售、兌換或換取成現金、現金等價物或其他產品。
7. 索償須於引致索償的任何事故發生後 31 日內通知保特保險，如為人身責任保障部分下的索償，則必須在可行情況下盡快且無論如何不遲於引致該索償的事故發生後 14 日內以書面方式發出有關通知予保特保險。
8. 若推廣條款及細則的中英文版本存有任何差異，一概以英文版本為準。

免責條款：

1. 此推廣活動條款及細則不是保單或保險合約。有關保障計劃的所有資訊均由保特保險提供。此保障計劃受相關保單條款(https://www.hktia.com.hk/doc/pdf/ATC_PP_MVP.pdf)、產品小冊子及相關條款及細則（「保單文件」）所約束。以上資料只供參考，並不包含全部條款和細則。如果此條款和細則與保單文件有任何不一致之處，一概以保單文件為準。
2. 此條款及細則中，保障計劃的資料僅為保險計劃條款及細則的大綱，並不包含相關保險產品的全部條款及細則。此條款及細則並非任何保險產品的要約。有關保障計劃的完整條款及細則、詳細資料、主要風險（如有）及不保項目，請細閱其保單文件。詳情請瀏覽Club Care 官方網站<https://www.hktia.com.hk/zh> 或致電客戶服務熱線 2888 2228。任何優惠或宣傳材料應與相關保單文件同時參閱。投保前，請確定您已明白保障計劃的特點，並符合您的需要。客戶不應單憑任何推廣優惠或宣傳材料而投保相關保險產品。
3. 此推廣由 Club Care 直接為你安排及提供。此保障計劃由保特保險承保及提供，並由 Club Care 代理及安排。Club Care 為HKT Financial Services (IA) Limited（「HKTIA」）所經營的一個服務品牌。HKTIA 為香港特別行政區保險業監管局（「IA」）下的持牌保險代理機構（持牌保險代理牌照號碼：FA2474），亦獲保特保險之委任為持牌保險代理機構，HKTIA 作為保險中介人安排保險產品及提供相關服務。
4. MOOV (Hong Kong) Limited（「MOOV」）、PCCW OTT (Hong Kong) Limited（「Viu」）及其關聯公司是此保障計劃的保單持有人。MOOV、Viu及其所有關聯公司（HKTIA除外）並不是保險公司、保險代理、保險經紀或中介，並沒有就此保障計劃、任何保險相關產品或服務或此推廣安排任何保險合約或進行其他受規管活動(定義見《保險業條例》)。MOOV、Viu及其公司的所有關聯公司（HKTIA除外）並非此保障計劃、此推廣下的任何保險相關產品或服務之供應商、代理商或提供者，不代表Club Care/HKTIA或保特保險，亦不作任何保證或聲明且不會承擔由其引起或與其相關之任何責任。有關保障計劃或推廣之查詢，請致電Club

Care客戶服務熱線 2888 2228。

5. 此保障計劃之任何理賠申請、此推廣及此保障計劃可能產生之任何爭議，保特保險保留最終決定權。有關該保險計劃條款之任何爭議，將由受保人與保特保險直接議決。HKTIA 之角色只限於代理及安排保特保險某些保險產品（包括此保障計劃），而 HKTIA 對提供保險計劃有關的任何事項概不承擔任何責任。此保障計劃為保特保險之產品和責任，而非 HKTIA。
6. HKTIA/ Club Care、MOOV、Viu及其關聯公司及保特保險保留隨時修改、暫停或終止此推廣活動及修訂有關條款及細則之權利而毋須事先通知。HKTIA/ Club Care、MOOV、Viu、其關聯公司及保特保險保留最終決定權及具約束力。